

## **SCRUTINY BOARD (ADULTS,HEALTH & ACTIVE LIFESTYLES)**

**TUESDAY, 18TH SEPTEMBER, 2018**

**PRESENT:** Councillor H Hayden in the Chair

Councillors C Anderson, K Brooks, J Elliott,  
B Flynn, J Gibson, N Harrington,  
J Illingworth, S Lay, D Ragan, P Truswell  
and A Wenham

Co-optee present – Dr John Beal

### **27 Appeals Against Refusal of Inspection of Documents**

There were no appeals against refusal of documents.

### **28 Exempt Information - Possible Exclusion of the Press and Public**

**RESOLVED** – That the press and public be excluded from the meeting during consideration of the following parts of the agenda designated as containing exempt information on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the press and public were present that would be disclosure to them of exempt information as follows:

- Item 7 – Scrutiny Board Statement: Enabling Active Lifestyles – Response. Appendix 2 be exempt under Access to Information Procedure Rule number 10.4(3).

### **29 Late Items**

There were no formal late items. However, there was some supplementary information in relation to the following two items:

- Item 7 - Scrutiny Board Statement: Enabling Active Lifestyles – Response
- Item 13 – Work Schedule

Both documents were distributed to Members prior to the meeting and made available on the Council's website.

### **30 Declaration of Disclosable Pecuniary Interests**

There were no declarations of disclosable pecuniary interests. However, in relation to Agenda Item 11 (West Yorkshire and Harrogate Health and Care Plan - Memorandum of Understanding), Councillor Sandy Lay informed the Board that he is currently an employee of the Harrogate and District NHS Foundation Trust.

### **31 Apologies for Absence and Notification of Substitutes**

Apologies were received from Councillors K Wakefield, G Harper and M Iqbal. Notification was received that Councillors P Truswell, K Brooks and J Illingworth would be attending the meeting as substitutes.

### **32 Minutes - 17 July 2018**

**RESOLVED** – The minutes of the meeting held on 17<sup>th</sup> July 2018 be approved as a correct record.

### **33 Scrutiny Board Statement: Enabling Active Lifestyles - Response**

The Head of Governance and Scrutiny Support submitted a report that introduced the joint report from the Director of City Development and the Director of Public Health in response to the Scrutiny Board Statement on Enabling Active Lifestyles.

The following additional documents were appended to the report:

- Response from the previous Chair of the Scrutiny Board (Inclusive Growth, Culture and Sport)
- The Scrutiny Board's statement from April 2018

The following were in attendance:

- Cllr Mohammed Rafique, Executive Member for Environment and Active Lifestyles
- Mark Allman, Head of Active Leeds, City Development
- Anna Frearson, Consultant in Public Health (Healthy Living and Health Improvement), Adults and Health

The Head of Active Leeds gave a brief introduction to the report, and thanked the Scrutiny Board (Inclusive Growth, Culture and Sport) for a positive contribution and informed the Board of the recent decision to include active lifestyles in the Leeds Health and Care Plan, following Scrutiny involvement.

Members discussed a number of matters, including:

- *Access to outdoor activities.* Fewer opportunities for those living in inner city wards to access green space for lighter exercise such as walking, and the need to work closely with City Development in regards to the buying and selling of Council assets which could be used for outdoor activities.
- *Public consultation.* Members were keen to influence the design of the planned public consultation and engagement, as it is developed. Representatives present agreed to circulate the current plan to

Members of the Board and consider the specific involvement of Healthwatch Leeds as part of the consultation process.

- *Use of public buildings and community assets.* Members suggested future work needed to be in collaboration with schools in the city that have sporting facilities, to enable local people to have access, particularly in the inner city areas.
- *Motivation for being active.* Members advocated further focus on motivating people through encouraging the social aspect of being active. Representatives informed the Board that understanding people's motivations for being more active was part of the consultation and engagement plan.
- *Physical activity as a city-wide obsession.* Reflecting on the previous Scrutiny Board statement and comments provided by the previous Chair of the Scrutiny Board (Inclusive Growth, Culture and Sport), members encouraged representatives to promote physical activity as a city-wide obsession.

#### **RESOLVED –**

- a) That the contents of the report and appendices be noted.
- b) That the information requested during discussion be provided to the Board.
- c) That, in discussion with the Chair, a further progress report be presented to a future meeting of the Board at an appropriate time.

#### **34 Care Quality Commission (CQC) - Adult Social Care Providers Inspection Outcomes May 2018 to July 2018**

The Director of Adults and Health submitted a report that presented details of the Care Quality Commission inspection outcomes for Adult Social Care providers for the period May 2018 to July 2018.

An additional document was appended to the report, but was exempt from publication under the provisions of Access to Information Procedure Rule 10.4(3).

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Cath Roff, Director, Adults and Health
- Mark Phillott, Head of Commissioning Contracts and Business Development, Adults & Health
- Alison Chilton, Inspection Manager, Care Quality Commission

The Head of Commissioning Contracts and Business Development gave a brief introduction to the report.

Members discussed a number of matters, including:

- *Rating criteria.* Members commented on the lack of ‘outstanding’ rated providers in the city, and questioned how difficult it was for a provider to achieve such a rating. Representatives assured Members some Leeds providers were rated as ‘outstanding’ in some domains such as ‘caring’, but to gain an overall ‘outstanding’ rating, providers must evidence a high level of care throughout all domains. Members were advised that ‘outstanding’ was an exceptional achievement and were also assured that the CQC was working closely with local providers to help demonstrate ‘outstanding’ across all domains during inspection.
- *Poor ratings under the domain ‘well led’.* Members were concerned about the issues with leadership and management amongst providers. Representatives informed the Board that to be rated highly in the ‘well led’ domain, both registered managers and the providers have to work well together to create a culture of high quality. The Board was informed of developments, such as the Leadership Academy, helped provide a focus on peer support to help address this specific area.
- *Recruitment.* Members expressed concerns in regards to the recruitment of nurses, particularly to nursing homes. The Board was informed this reflected a national picture, and that new roles were being developed in the sector. Members also queried the contingency for the loss of care workers following Brexit, however were informed this was less of an issue for Leeds than the south of the country, but was nevertheless being considered.
- *New providers.* The Chair queried whether it is possible for poorly rated providers to change their names and therefore become a new company. Representatives informed that Board that this was a legal change, however CQC track those providers who do change their names so are able to maintain surveillance.
- *Statistical neighbours.* Members requested comparative figures to Leeds’ statistical neighbours, as well as the ‘Core Cities’. Representatives present confirmed that they would provide Members with the relevant figures.
- *Specialised dementia care.* Members requested more information around the achievement of the 141 providers, out of 234, who have dementia as a service user band. Representatives agreed to share this with Members, and also commented on the inefficiency of some providers (nationally) to fulfil basic requirements for dementia (citing research undertaken by Stirling University). The Chair also reminded the Board that ‘dementia’ had been identified as a specific inquiry area during the current municipal year.

#### **RESOLVED –**

- a) That the contents of the report and appendices be noted.
- b) That the information requested during discussion be provided to the Board.

### **35 Commissioned Homecare Services in Leeds**

The Director of Adults and Health submitted a report on the commissioned homecare services in Leeds.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Cath Roff, Director, Adults and Health
- Mark Phillott, Head of Commissioning Contracts and Business Development, Adults & Health
- Alison Chilton, Inspection Manager, Care Quality Commission

The Head of Commissioning Contracts and Business Development introduced the report, informing Members that the primary provider model had not worked as planned, with primary providers only delivering 37% of homecare, against a target of 80% within the contractual arrangements. Members heard that the main issues for primary providers appeared to be associated with recruitment. However despite this, Members were assured that 93% of people responded positively to questions about their care.

Members discussed a number of matters, including:

- *Recruitment.* Members queried the steps being taken to address the recruitment issue, and were informed that the Council was engaging with employees about their views through questionnaires, but had thus far had a very low response and was re-thinking methods of engaging with frontline staff.
- *Spot providers.* Members sought clarification as to whether spot providers adhered to conditions set out in the contract, such as paying living wage. Representatives present informed Members that individual conversations are taking place with spot providers to agree the Ethical Care Charter, which includes the living wage.
- *The Leadership Academy.* Members heard that the Leadership Academy was free for providers, however staff had to be released in order to attend training. The Chair requested a further report detailing the progress of the Leadership Academy, including uptake from providers across the city.
- *Complaints.* Members requested more information on the complaints procedure, and were informed that each provider must have their own procedure in place. Members also heard that providers were required to inform the local authority of every complaint received, and that the Council are working closely with the sector around handling of complaints. Members were also informed that the Annual Complaints Report was scheduled for consideration by the Board at its meeting in January 2019.

In her closing comments, the Chair offered the Board's support to work closely with the Executive Member and Director to identify current issues and concerns; and to consider potential solutions.

## RESOLVED –

- a) That the contents of the report and appendices be noted.
- b) That the information requested during discussion be provided to the Board.
- c) That consideration be given to arranging a Board working group meeting to consider all the issues in more detail.

### 36 The Leeds Health and Care Plan: Position Update

The Director of Adults and Health submitted a report that provided an overview of the progress of the Leeds Health and Care Plan.

The following was appended to the report:

- A draft map of Local Care Partnership (LCP) footprints

The following were in attendance:

- Councillor Rebecca Charwood, Executive Member for Health, Wellbeing and Adults
- Tony Cooke, Chief Officer, Health Partnerships (Adults & Health)
- Gaynor Connor, Associate Director of Primary Care, NHS Leeds CCG

The Chief Officer, Health Partnerships, gave a brief introduction to the report.

Members discussed a number of matters, including:

- *The Big Leeds Chat*. The Board offered its support for the Big Leeds Chat, which was due to take place on 11<sup>th</sup> October at Leeds Market. Members were also informed that the CCG was working in partnership with HealthWatch Leeds to deliver some follow up 'little chats' across each LCP footprint.
- *Local Care Partnership footprints*. Members sought clarification regarding the size of each footprint, and were informed that some footprints are reflective of historical GP boundaries, as opposed to population. The Board was also advised that LCP footprints were still under development and evolving.
- *Optimising Secondary Care*. Members queried a range of performance areas highlighted in the report, particularly in terms of the data being the most current. Representatives agreed to review the data provided and update members of the Board, as appropriate.
- *Healthcare provision for new developments*. Members were keen to see partnership work between health partners and neighbourhood planning. The Board was informed that new streams of work were being established for future developments across the city, and Members would be contacted in due course.

## RESOLVED –

- a) That the contents of the report and appendices be noted.

- b) That the information requested during discussion be provided to the Board.

*Councillors C Anderson and B Flynn left the meeting at 4:20pm and 4:45 pm, respectively, during discussion of this item.*

### **37 West Yorkshire and Harrogate Health and Care Plan - Memorandum of Understanding**

The Head of Governance Services and Scrutiny Support to introduced the West Yorkshire and Harrogate Health and Care Plan - Memorandum of Understanding, and associated report, considered by Leeds Health and Wellbeing Board at its meeting on 5 September 2018.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Tony Cooke, Chief Officer, Health Partnerships (Adults & Health)

The Chief Officer, Health Partnerships, gave a brief introduction to the report.

Members discussed a number of matters, including:

- *Dentistry.* Members questioned how dentistry had been incorporated into the partnership, and were informed that Local Dental Committees had been engaged with. The Chair also informed the Board that the West Yorkshire JHOSC had asked for clarification on this issue, and would update the Board in due course.
- *Transformation funding.* Members requested the amount of transformation funding that had been allocated, and were informed that approximately £10m of resources had been committed across the West Yorkshire and Harrogate Health and Care Partnership, of which Leeds had been allocated around £2.3m, based on population and level of need.

**RESOLVED** – That the contents of the report and the appendices be noted.

### **38 Chair's Update**

The Board considered a report from the Head of Governance and Scrutiny Support that provided an opportunity for the Chair of the Scrutiny Board to outline some areas of work and activity since the previous Scrutiny Board meeting in July 2018.

The Chair provided a brief report and advised the Board of the Care Quality Commission's review of the local health and care system that had recently been announced and would be concluded by December 2018.

Members requested that the Chair pass on the Board's thanks to Alison Chilton (Inspection Manager, Care Quality Commission) for engaging with the Board and for her contribution at the meeting.

**RESOLVED** – That the content of the report and verbal update provided at the meeting be noted.

### **39 Work Schedule**

The Head of Governance and Scrutiny Support submitted a report which invited Members to consider the Board's work schedule for the 2018/19 municipal year.

The Principal Scrutiny Adviser introduced the report and outlined the areas within the work schedule.

The Board also agreed that discussions with the Yorkshire Ambulance Service should occur during a public meeting as opposed to a private working group, and therefore be incorporated into the work schedule.

Members also considered that 'workforce matters' should form a future inquiry area, subject to other priority areas already identified and the available resource.

**RESOLVED** –

- a) That the outline work schedule presented at the meeting be agreed, and the matters noted above be included.
- b) That the minutes of the working group meeting held on 15 August 2018 be noted, and the recommendations presented be ratified.

### **40 Date and Time of Next Meeting**

Tuesday, 6 November 2018 at 1:30pm (pre-meeting at 1:00pm for all members of the Scrutiny Board).

*The meeting concluded at 5.10pm.*